



San Mateo County

Business objects migration

CLIENT



The San Mateo County Human Services Agency (HSA) serves as a catalyst for the creation of a system of public and private efforts directed toward ensuring that all individuals and families become healthy, productive, contributing members of the San Mateo County.

Staff: 6,000 employees
Revenue: Non Profit

REQUIREMENTS & OBJECTIVES

- The customer was overdue to upgrade his Business Objects installation to the latest version
- IDB took over the entire migration effort: hardware recommendation, BO servers installation and tuning, universes and report migration, security and user access setup
- **Deliverables:**
 - Hardware Choices
 - Fully upgraded Business Objects XI R3 system
 - Best Practices and recommendations.

PROJECT

- **Assessment and planning**
 - Proposed an architecture for XI
 - Created a content management plan
- **Installation of BusinessObjects XI R3**
- **Migration of universes and reports**
- **Recommendations towards better realization of the software potential (use of specific components, enhanced security, better report updating methods...)**
- **Test, validation and deployment.**
- **Training and knowledge transfer**
- **Key Figures:**
 - Duration: 2 months
 - Billing: 144 hours
 - Team: 1 Project Director, 1 Project Manager and 1 Consultant
 - Budget: \$30,000